

Shop-Ware <> TVP.X integration V1

Initial Work Order

Shop-Ware

The screenshot shows a work order entry screen in Shop-Ware. The main title is "2. Alignment, Four Wheel" with a price of "\$189.96". Below the title is a large text input field for "Service Comment". The main content area is divided into sections: "LABOR" (with a table showing 2.0 hours), "PARTS", "HAZMAT'S AND FEES", "SUBLET", and "INSPECTIONS". A "Service Details" callout points to the labor description. A "Service Comment" callout points to the text input field.

TVP.X

The screenshot shows a job card in TVP.X. The job title is "Alignment, Four Wheel" with a price of "2.00". A "Service Title" callout points to the job title. A "Service Details" callout points to the job description: "Inspect steering and suspension system components. Connect alignment equipment to verify and adjust front and rear wheel alignment settings for caster, camber, and toe in/out settings, thrust angle where applicable and center steering wheel. Some vehicles may require installation of alignment shims at additional charges. Adjust to meet manufacturers' specifications. Perform final road test where applicable." A "Click" callout points to the "Send" button.

1. The transfer is performed in tens of seconds
2. in V1 no service comment is transferred (planned for V2)

Tech has added notes/images to a job and finished the inspection. SA has clicked 'Update WO' on TVP.X

TVP.X

Work Order Service History Inspection Reports CRM Next Visit Vehicle Event Log

Alignment, Four Wheel

Inspect steering and suspension system... 2.00 0.00

Send Auth

09/30/20

Notes Added

Image Added

JOB DESCRIPTION

SHOP CUSTOMER

The attached image shows that the vehicle is now in factory specifications for the alignment

Shop-Ware

Work Order #14783

Advisor: AutoVitals Advisor

Tech: Frank Scandura

Label: Return Service Visit

Due In: 09/30/2020 11:58 PM

Due Out: 10/03/2020 12:58 AM

09-30-2020 1:05 PM - 2.7 hrs ago

AutoVitals

No Status

Bill Connor

Email: bill.connor@autovitalsinc.com

Phone: (214) 557-8333 cell

4 previous visits. This visit:

Source: None

Best Contact: Text

2006 Lexus GS300

VIN: JTHBH9GS065015645 Prod. Date:

Engine: 3.0L V6 (3GR-FSE) GAS FI

Plate: 123564 Exp. Date:

Fleet Number: ...

Color: RED

Odometer In: 123956 Out: ...

Inspection Results URL added

Notes and Image URL added

Inspection Results from AutoVitals SmartFlow - AutoVitals X Vehicle Health Inspection, rev. 1 https://motorist.autovitals.com/l/8cHWWt

Notes for 'Inspect steering and suspension system components. Connect alignment equipment ...'. The attached image shows that the vehicle is now in factory specifications for the alignment Image https://motorist.autovitals.com/l/8cHWXu

Write a new note

AutoVitals Advisor Publish

Note that the insertion of notes-on-job information can be configured in the inspections settings

Write-back to PoS

Links to inspection results added to notes no yes

Links to images for jobs added to notes no yes

SA Copies Recommendations from Inspection Results to Recommendation Pane in Shop-Ware

TVP.X

Work Order Service History **Inspection Reports** CRM Next Visit Vehicle Event Log

Exterior

Instrument Cluster and Horn

CONDITION ACTION SHOP CUSTOMER ✓ MEASUREMENTS

Check Engine Light On Diagnose / Scan Computer Engine Controls Concern The check engine light is on this means there is a omissions or performance related problem that needs to be corrected to restore proper performance.

Learn more

service intervals will vary greatly depending on your environment.

Drive Belt / Serpentine Belt / Tensioner

CONDITION ACTION SHOP CUSTOMER ✓ MEASUREMENTS

Shop-Ware

Source: None Best Contact: Text Fleet Number: ... Color: RED Odometer In: 123956 Out: ...

Current Recommendations (not including tax)

Description	Price	Status
Diagnose / Scan Computer Engine Controls Concern Level 1 Testing	\$176.35	Pending approval
Air Filter	\$46.41	Pending approval
Cabin Air Filter	\$77.36	Pending approval

Past Recommendations (not including tax)

Date	Description	Price	Status
09/30/2020	Frank's 57 Point Inspection, pictures included.	\$47.49	Approved by phone, 12:46pm 9/30/20
09/30/2020	Frank's digital inspection, pictures included.	\$0.00	Approved in person, 12:46pm 9/30/20

Notes: system components. Connect alignment equipment... The attached image shows that the vehicle is now in factory specifications for the alignment Image <https://motorist.autovitals.com/l/8chWXu>

Notes for "Fuel injection recommended by time and/or mileage": The fuel injection service has been performed and performance is back to normal.

▲ Diagnose / Scan Computer Engine Controls Concern Level 1 Testing \$176.35 +tax

Pending approval

AutoVitals A | Frank's European Service 9/30/2020 04:35PM

In V1, no canned jobs are supported and the recommended action is copied and pasted manually from the Inspection Results.

In V2, canned jobs will be supported and the recommendations are automatically added to the recommendation pane in Shop-Ware

CRM: Shop-Ware supports Past and Current Recommendations. Both kinds are added to the service reminder