Protractor / AutoVitals Differentiating Benefits

AutoVitals sees all canned jobs from Protractor
- Recommendations are sent straight to RO, not to the inspection tab
- Simply click to add
- Improves Service Advisor efficiency

AutoVitals Technician Hours Push to Protractor

Update Work Order from AutoVitals to Protractor
- Ability to update work order with imperative information like vehicle mileage, VIN, technician
- Update notes made by technician or advisor right into Protractor

Service Advisor can make quick adjustments to modify status
- The ability to edit and add jobs from the desk. i.e. related items that the tech may have missed like an alignment when steering components are recommended.

Easy indication of jobs completed in AutoVitals
- Green side bar indicates what jobs have been completed in AutoVitals after the Work Order update button has been pushed.

Advisor is notified in Protractor about services from AutoVitals
- Notes that denote what labor was added from AutoVitals

Customer Relation Management
- AutoVitals pulls deferred work from work order to send reminders to customers

Remove Unapproved Work from Technician Tablet

Labor Inventory Management
- Service Advisor receives real-time updates of tech status and status of customer communication
- Improves technician efficiency and productivity

Protractor / AutoVitals Integration Points
Below you will find a list of AutoVitals integration points with Protractor

Customer
Supported integrations
- Customer base information (name, address, phone, email)
  - Full write-back
- Email communication
  - Full write-back
- Delete modification
- Detect deleted / inactive customer

Vehicle
Supported Integrations
- Vehicle base information (YMM, VIN, license plate, annual mileage)
  - Full write-back
- Engine, transmission, drive type
  - Full write-back
- Detect modification
- Detect deleted / inactive vehicle
- Detect owner change (different customer id)

Visit (Repair Order)
Supported Integrations
- Appointment date
  - Partial write-back
- Odometer in
  - Partial write-back
- Odometer out
  - Partial write-back
- Estimate number
  - Partial write-back
- RO Number
  - Partial write-back
- Total Invoice
- Net Invoice
- Closed out
  - Partial write-back

- Cancelled
  - Partial write-back
- Customer source
  - Partial write-back
- Estimated work hours
  - Partial write-back
- Service writer name
  - Partial write-back
- Service writer reference ID
  - Partial write-back
- Technician
  - Partial write-back
- Promised date / time
  - Partial write-back
- Workflow
  - Partial write-back
- Detect modification to RO
- Detect deleted repair order

Scheduled Appointment
- Scheduled date
  - Full write-back
- Scheduled time
  - Full write-back
- Customer name / customer ID
  - Full write-back
- Vehicle ID
  - Full write-back
- Note
  - Full write-back
- Estimate number
  - Full write-back
- Detect modification
- Detect deleted scheduled appointment

Job
- Identified by Estimate / RO number
- Unique identifier for job
- Name
- Details
- Sequence number
- Sale

- Charged work hours
- Canned job code
- Technician
  - Full write-back
- Detect modification
- Detect deleted job

Part
- Identified by estimate/ RO number
- Unique identifier for part
- Name
- Details
- Sale
- Quantity
- Part number
- Connection between part and labor n
- Detect modification
- Returned part
- Detect deleted part

Recommendation
No integration points

Canned Job
- JobCode
- Name
- Description
- Category
- Detect modification
- Deletect deleted canned job

Technician
- Name
- Technician code
- Detect modification
- Detect deleted technician

Service Advisor
- Name
- Service advisor code

AutoVitals

- Detect modification
- Detect deleted service advisor

Protractor / AutoVitals Integration Restrictions

Below you will find a list of data that Protractor and AutoVitals currently does not share

Customer
- First and last visit date
- Detect inactive customer

Vehicle
- First and last visit date

Visit
- Appointment time
- RO Type
- Control Number
- Drop off condition

Customer Source
- Customer sources
- Detect modification
- Detect deleted customer source